



### **Selby Office**

38 Ousegate, Selby, North Yorkshire, YO8 4NH.

Our service is available Monday to Friday 9.00 am to 5.00 pm

Face to face drop-in sessions are held on Tuesdays and Fridays
10.00 am to 2.00 pm

We can help you with specialist advice including benefits, debt, housing, employment, discrimination, family and relationships, utilities, and consumer.

# Adviceline 0808 278 7900 FREE TO CALL

the quickest way to speak to an adviser on any issue.

You can access a Selby Foodbank Voucher using this line.



See page two for other ways to access our service - online, by email, plus how to access our specialist advice services.

Citizens Advice Mid-North Yorkshire is a registered charity. Charity Registration No. 1146084 A Company limited by Guarantee in England Number: 7890996 Authorised and regulated by the Financial Conduct Authority FRN: 617621

#### Other ways to access our service

Online advice is available at **citizensadvice.org.uk** 

or use the form on our website at **citizensadvicehrs.org.uk** to ask for email advice



Citizens Advice Consumer Service 0808 223 1133 - FREE TO CALL expert help with consumer problems

#### Telephone numbers for our specialist services

Money and Benefits Advice Service (North Yorkshire) 0300 3031 598

same cost as landline 01 and 02 - just ask if you need a call back expert help with benefits, Universal Credit, and money

Universal Credit - Help to Claim 0800 144 8 444 - FREE TO CALL

support with your first Universal Credit claim

## Warm & Well in North Yorkshire - warmandwell.org.uk 01609 767555

same cost as landline 01 and 02 - just ask if you need a call back help with energy debt, switching suppliers, energy efficiency and emergency money for fuel top-ups

If you can't hear or speak on the phone use Relay UK to use our telephone services by dialing 18001 before any of our numbers. Visit the Relay UK website for more information.